

MODEL YEAR 2020

# GLA



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# THE 2020 GLA

## Modestly sized. Boldly everything else.

When your name starts with “Mercedes-Benz G,” you have some well-known SUV shoes to fill. The compact GLA proves you can measure up to your family values without a big footprint. Its engineers covered a million-plus miles—from the Alps to the Nürburgring to a test site for tanks—to bestow it with diverse capabilities and deep character. The result is an SUV that’s modest in size, but doesn’t shy away from adventure. Its moves are agile and turbo-fed. Its body is firm muscle outside, flexible inside. It’s proof you can go bold without going big.

## MODELS

GLA 250 SUV

GLA 250 4MATIC SUV



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**GLA 250 SUV**

—  
208-hp inline-4 turbo

Front-wheel drive

Jupiter Red

19" twin 5-spoke wheels<sup>1</sup>

Parking Assistance Package



Standard and available equipment may vary by model. Please see back of brochure.

# KEY FEATURES



## PERFORMANCE

Inline-4 turbo engine

7G-DCT dual-clutch 7-speed automatic transmission with shift paddles

DYNAMIC SELECT drive modes

4MATIC® all-wheel drive with variable torque distribution\*

4-wheel independent suspension

Off-Road Package\* including Downhill Speed Regulation (DSR)

ECO Start/Stop system



## DESIGN

LED headlamps and taillamps\*

Bold SUV style in a compact size

Grille-integrated Star and "twin power dome" hood

18" or 19" alloy wheels\*<sup>1</sup>

AMG Line Exterior and Night Package styling options\*

Hand-fitted upholstery in MB-Tex, or leather with topstitched MB-Tex upper dash and door trim\*

Four choices in cabin trim including aluminum and two woods\*



## SAFETY

Blind Spot Assist\*

Radar-based Active Brake Assist collision mitigation

ATTENTION ASSIST®

Mercedes-Benz Emergency Call

Rearview camera

Rain-sensing windshield wipers, rear-window wiper/washer

Active Distance Assist DISTRONIC® adaptive cruise control\*

Lane Keeping Assist\*

Hands-free Active Parking Assist\*



## LUXURY

Power front seats with 3-position memory, power-adjustable lumbar support, and thigh support

12-color LED ambient lighting\*

Split-folding rear seats

Power liftgate

Digital dual-zone climate control with dust/pollen and odor filters

Heated front seats\*

Power tilt/sliding Panorama roof\*

harman/kardon® surround sound\*



## TECHNOLOGY

8" color central multimedia screen, rotary central controller in console, multifunction steering wheel

Apple CarPlay™ and Android Auto\*

Mercedes me connect featuring smartphone app with Remote Start, 4G LTE WiFi,\* and more<sup>2</sup>

Hands-free Bluetooth® interface for calling and music streaming

COMAND® navigation and voice control with learning feature\*

KEYLESS-GO® with HANDS-FREE ACCESS liftgate\*

\*Optional or not available on some models. Please see back of brochure.

*How much you can get into a GLA makes it a practical SUV. The driving fun and riding satisfaction that you and your passengers will get out of it make it a Mercedes-Benz SUV.*



## FITS IN, AND STANDS OUT **ANYWHERE**

### Physical fitness, practical finesse

With its nimble size, 4-wheel independent suspension and turbo power, a GLA is easy to maneuver in snarled cities and snaking country roads. It also offers room for five adults to ride in stylish comfort. Its muscular shape is aerodynamically refined to quietly slice through the wind, and elegantly detailed to stand out in any crowd.

### Depth of character on every surface

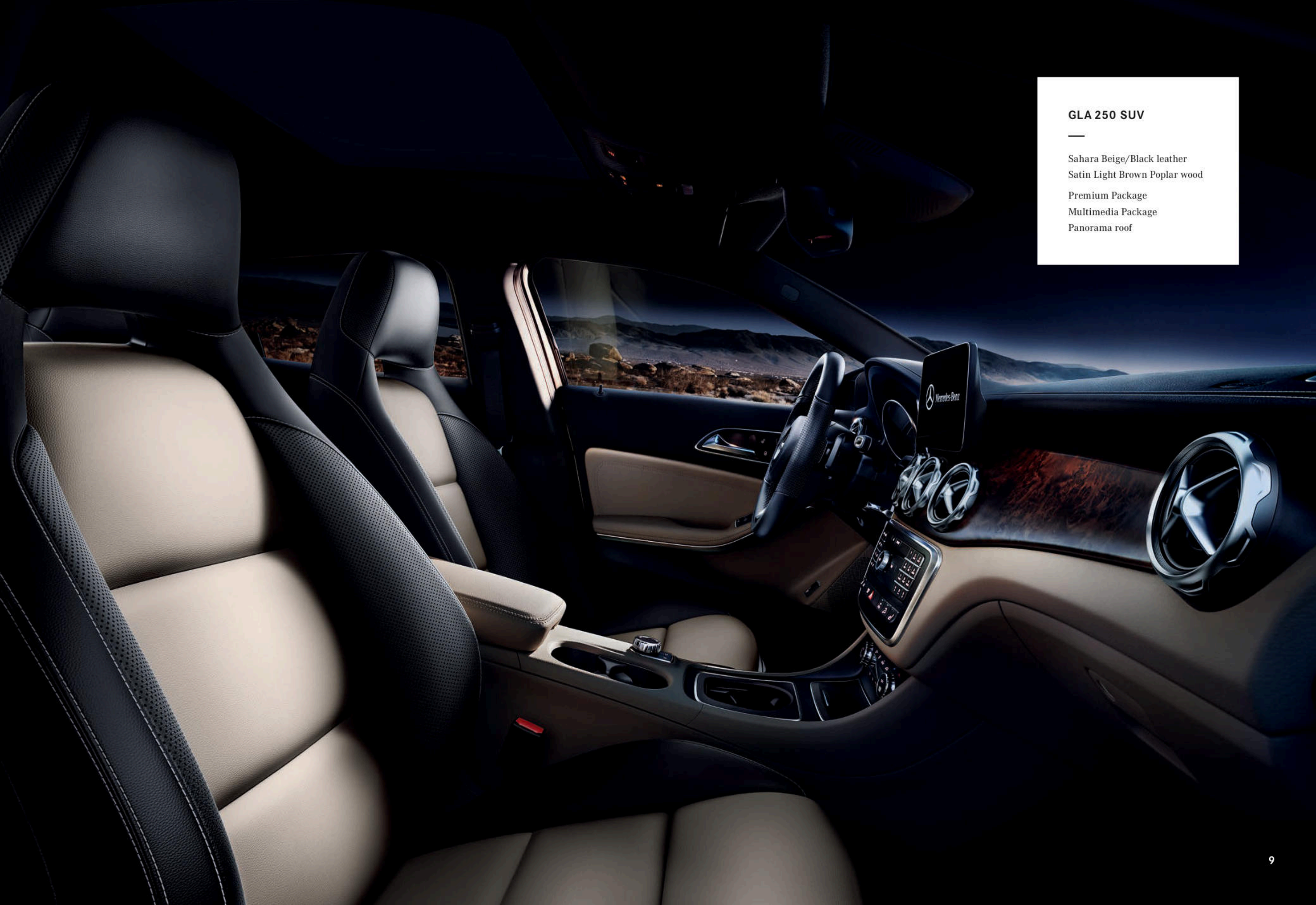
Developed in an intensive regimen of real-world testing, the GLA is rugged to its core, and a tribute to the legacy behind the Star in its grille. And yet so is its refinement, from hand-fitted upholstery to advanced technology in safety, luxury and connectivity. An 8" color screen, power front seats with memory, power liftgate, 18" wheels<sup>1</sup> and radar-based frontal collision mitigation are all standard.

### GLA SUV models

- GLA 250 SUV  
208-hp inline-4 turbo  
Front-wheel drive
- GLA 250 4MATIC SUV  
208-hp inline-4 turbo  
4MATIC<sup>®</sup> all-wheel drive

Please see endnotes at back of brochure.





**GLA 250 SUV**

- 
- Sahara Beige/Black leather
- Satin Light Brown Poplar wood
- Premium Package
- Multimedia Package
- Panorama roof

## ACTION, READY TO BE **PACKED**

### **Rigid standards help create flexible options**

Generations of preparation and hard work go into making an SUV as spontaneous as the GLA. The racing heritage of Mercedes-Benz is apparent in the turbocharged torque and a 7-speed whose dual-clutch design can shift faster than a human. G-Class genealogy is evident in the all-wheel drive model's trail-conquering credibility. The way its cabin accommodates people and gear makes it equally fun on everyday errands or a spontaneous weekend getaway. It's an outdoorsy type with a welcoming indoors. Above all, a GLA is a sport utility that's seriously sporting, and exuberantly useful.

### **Capability highlights**

208-hp 2.0L inline-4 turbo engine,  
7-speed 7-DCT automatic transmission

Front-wheel drive or variable-torque  
4MATIC® all-wheel drive

DYNAMIC SELECT driving modes

Off-Road mode and Downhill Speed  
Regulation (DSR)<sup>3</sup> (GLA 250 4MATIC)

60/40 split-folding rear seats, for up to  
43.6 cu ft of carpeted cargo room<sup>4</sup>

KEYLESS-GO® with HANDS-FREE  
ACCESS foot-activated liftgate\*

*Its size and suspension are ideal  
for carving through canyons and  
cities. A GLA can whisk you to work  
in style, then join you on weekend  
adventures without missing a beat.*

\*Optional. Please see back of brochure.





## CONSTANTLY OPEN TO **CHANGE**

### Thoughtfully accommodating

The GLA's standard luxuries outscale its compact size. Both front seats power-adjust, including lumbar and thigh support, and feature a 3-position memory. Along with dual climate zones, a combination filtration system helps remove dust, pollen and odors from the cabin air.

### Thoroughly adaptable

In addition to satin and matte wood trim options, you can tailor the spacious cabin to suit your desires now or anytime: A giant Panorama glass roof lets you enjoy sun, stars or shade. Multicolor ambient lighting can bathe the cabin in any of 12 colors. And you can fill it with 450 watts of harman/kardon® surround sound.

*When you can reconfigure its seats, drivetrain and ambient lighting to suit your mood, a GLA takes SUV versatility to some new dimensions.*

### Luxury highlights

Power front seats with memory

Sport seats with racing-style integrated head restraints\*

Heated front seats\*

Dual-zone climate control with dust/pollen and activated charcoal filters, aircraft-style dash vents, and rear-cabin air vents

Amber or 12-color\* LED ambient cabin lighting

Power Panorama glass roof\*

Satin or matte-finish wood trim\*

\*Optional. Please see back of brochure.



## PROTECTIVE IN NATURE

### Virtual vigilance on the road ahead

Standard radar and camera systems keep a lookout for hazards ahead and help you back up more safely. Active Brake Assist uses radar to help mitigate frontal collisions.<sup>5</sup> The in-dash view of the rearview camera is enhanced by on-screen active steering guidelines.<sup>6</sup>

### Actual assistance in the here and now

The GLA is available with advanced driver assists to help make driving less stressful, like cruise control that can adapt to the traffic flow, blind spot monitoring and lane monitoring. The multicamera Surround View System and Active Parking Assist<sup>7</sup> help you see what's around your GLA and expertly park it, hands-free.

### Safety highlights

Radar-based Active Brake Assist

ATTENTION ASSIST<sup>®</sup> driver drowsiness detection<sup>®</sup>

Rearview camera

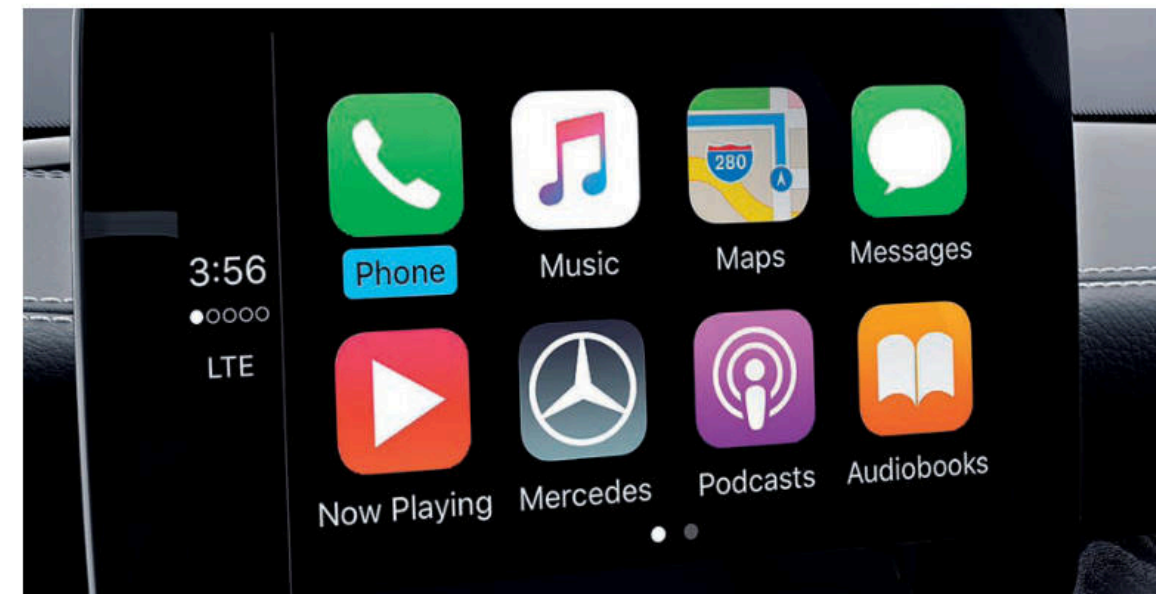
Parking Assistance Package\* including hands-free Active Parking Assist and Surround View System<sup>6</sup>

Active Distance Assist DISTRONIC<sup>®</sup> cruise control\*<sup>9</sup>

Lane Keeping Assist\*<sup>8</sup>

Blind Spot Assist\*<sup>10</sup>

*From the engineers who pioneered countless SUV safety breakthroughs, the GLA's advanced technology looks out for you by looking ahead.*



## NATURALLY INTERACTIVE

### Fingertip-close and voice-activated

An intuitive click-turn controller on the console and 8" screen with animated menus make it easy to access audio and comfort settings. Two navigation<sup>11</sup> options are available: COMAND with advanced voice control, or Garmin's MAP PILOT, which fits on a tiny SD card.

### Local, nationwide and global listening

HD Radio<sup>®</sup> stations and Bluetooth<sup>®</sup> audio streaming are standard. Options include SiriusXM<sup>®</sup> with a 6-month All Access trial,<sup>12</sup> and global TuneIn Radio<sup>2</sup> that you can stream via the in-car WiFi available via Mercedes me connect.<sup>2</sup> For even more choices in audio, navigation and more, you can add Apple CarPlay and Android Auto.

*The GLA's digital and wireless tech helps keep you connected, even when you're getting away from it all.*

### Technology highlights

8" display with central controller  
Hands-free Bluetooth<sup>®</sup>, dual USB ports, and an SD card reader

COMAND<sup>®</sup> navigation and voice control with learning feature,\* or accessory Garmin MAP PILOT<sup>®</sup> SD card-based navigation

Apple CarPlay<sup>™</sup> and Android Auto<sup>+13</sup>

450-watt harman/kardon LOGIC7<sup>®</sup> surround sound system\*

LED headlamps and taillamps\*

\*Optional. Please see back of brochure.

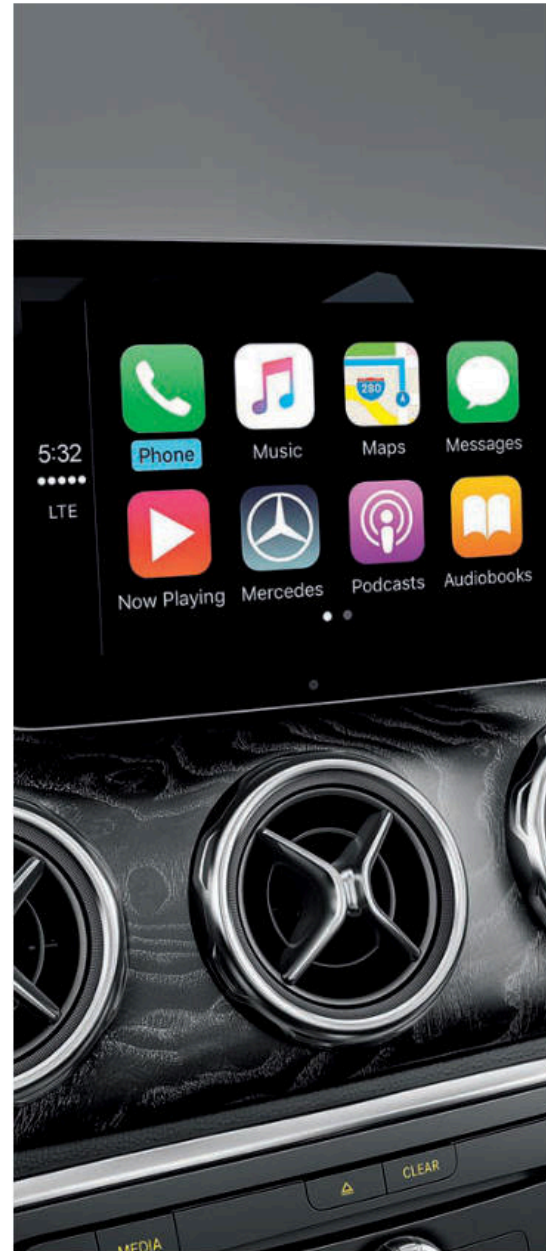
# OPTION PACKAGES



## STYLING PACKAGES

AMG Line Exterior:  
 AMG body styling  
 19" AMG® multispoke wheels<sup>1</sup>  
 Perforated front brakes with painted calipers  
 Black headliner

Night Package:  
 19" AMG® multispoke wheels in black<sup>1</sup>  
 Gloss black exterior accents



## MULTIMEDIA PACKAGES

Smartphone Integration Package:  
 Apple CarPlay™ and Android Auto

Multimedia Package:  
 Apple CarPlay and Android Auto  
 COMAND® navigation with voice control  
 3 years of map updates  
 5 years of SiriusXM® Traffic and Weather



## DRIVER ASSISTANCE PACKAGES

Parking Assistance Package:  
 Surround View System  
 Hands-free Active Parking Assist  
 Power-folding side mirrors  
 Auto-dimming driver-side and inside mirrors

Driver Assistance Package:  
 Active Distance Assist DISTRONIC® cruise control  
 Lane Keeping Assist

## Bring your dream to your driveway

Even with its generous standard features, an enticing menu of options and packages lets you create a GLA that's tailored to suit your life and your style. Thoughtfully curated option packages—including the selection shown here—make it easy to add related features that are even more appealing in concert than they are individually. There's also a diverse selection of individual options and Genuine Mercedes-Benz Accessories that help you equip your GLA for your ever-changing life, from every day to epic moments.

*Package contents and standard equipment vary by model. Turn to page 24 or visit MBUSA.com/GLA for details.*

## Other packages and options

Premium Package (Blind Spot Assist, heated front seats, KEYLESS-GO® with HANDS-FREE ACCESS for power liftgate, SiriusXM® with 6-month All Access trial)

Convenience Package (auto-dimming mirrors, compass, garage door opener)

Blind Spot Assist  
 LED headlamps and taillamps  
 KEYLESS-GO  
 Panorama roof  
 Leather upholstery with sport front seats and topstitched upper dash trim  
 12-color LED ambient lighting  
 harman/kardon® LOGIC7 sound system  
 Heated front seats

*Where can you take your GLA? From fun to functional, stylish to smart, your GLA's personality can express your own. And with room for your friends and your gear, it can also be the ideal traveling companion.*

Please see endnotes at back of brochure.

THE GLA SUVs

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*How many compact SUVs can combine ruggedness, athleticism and elegance with the intelligence of a Mercedes-Benz? The GLA is not just cleverly packaged. It's the whole package.*



### More thrust, less thirst

Turbocharging is one way the 2.0L inline-4 engine punches above its weight. With 208 hp and 258 lb-ft of torque, it's both responsive and responsible – up to 34 highway mpg.<sup>14</sup> Its advanced Direct Injection and multispark ignition can self-tune on the fly in milliseconds, to help keep performance at its peak.

### More traction, ready for action

Available 4MATIC<sup>®</sup> all-wheel drive varies how much torque it sends to the front and rear axles based on the grip at each wheel.<sup>15</sup> Also included: A one-touch driving mode for rugged terrain. Downhill Speed Regulation to maintain a preset “crawl speed.”<sup>3</sup> And a graphic display that can show your steering angle, tilt, incline and more on the central screen.

### Style from road to roof

Standard 18" alloy wheels<sup>1</sup> are offered in a choice of two styles. Three 19" options are paired with the bold standard styling, the aggressive attitude of the AMG Line Exterior, or the black-accented Night Package.

### Tailored transformation

Indulging in hand-fitted leather upholstery brings a suite of cabin upgrades. The dash is topstitched in MB-Tex. Sport front seats and the outboard rear seats feature racing-inspired integrated head restraints. And adding the 12-color ambient lighting integrates subtle downlighting beneath those head restraints.

*Doing many things well, while making all of them seem easy is a defining trait of a natural athlete. It also happens to be the definition of versatility. And of elegance. And of the GLA.*



## THE ELEGANCE OF VERSATILITY

### The GLA 250 and GLA 250 4MATIC SUVs

Let's get the obvious part out of the way: With room for up to 43.6 cubic feet of cargo,<sup>4</sup> the GLA's spacious cabin fulfills the basic premise of versatility all by itself. But being good at one thing does not earn a Mercedes-Benz the Star in its grille. So the GLA is also an enthusiastic performer, with a 4-wheel independent suspension, 18" or available 19" wheels,<sup>1</sup> a turbocharged engine, a sporty 7-speed that has two shift-quickening clutches but no clutch pedal, and driving modes you can vary from easy-going ECO to sharpened Sport with a few taps of a button.

Of course, like every sporting Mercedes-Benz – which is arguably all of them – the GLA is also a thoughtful and well-thought-out luxury car. The front seats power-adjust via intuitive seat-shaped switches. A smart sensor turns on the headlamps as you enter a dark garage, but not with every shade tree or overpass. If you have the windshield wipers on and shift to Reverse, the GLA sweeps its rear window. Even the electric parking brake releases as you drive off. Versatility measures how hard the GLA works to please you. How well it all works is pure elegance.



**GLA 250 SUV**

—  
208-hp inline-4 turbo

Denim Blue metallic

AMG Line Exterior

19" multispoke wheels<sup>1</sup>

Panorama roof

# BUILD YOUR OWN

Specifications	GLA 250	GLA 250 4MATIC
<b>Engine</b>	Type 2.0L inline-4 turbo with Direct Injection Power 208 hp @ 5,500 rpm Torque 258 lb-ft @ 1,250-4,000 rpm	2.0L inline-4 turbo with Direct Injection 208 hp @ 5,500 rpm 258 lb-ft @ 1,250-4,000 rpm
<b>Automatic transmission</b>	7G-DCT dual-clutch 7-speed with shift paddles	7G-DCT dual-clutch 7-speed with shift paddles
<b>Acceleration</b>	0-60 mph <sup>16</sup> 7.2 sec	7.1 sec
<b>Wheels</b>	18" 5-spoke with all-season Extended Mobility tires <sup>1</sup>	18" 5-spoke with all-season Extended Mobility tires <sup>1</sup>
<b>Suspension</b>	4-wheel independent strut front/multilink rear	4-wheel independent strut front/multilink rear
<b>Drivetrain</b>	Front-wheel drive	4MATIC <sup>®</sup> variable-torque all-wheel drive

Dimensions	GLA 250	GLA 250 4MATIC
<b>Wheelbase</b>	106.3"	106.3"
<b>Overall length</b>	173.9"	173.9"
<b>Overall height</b>	60.0"	60.0"
<b>Overall width</b>	w/mirrors 79.6"	79.6"
<b>Curb weight</b>	3,164 lbs	3,340 lbs
<b>Headroom</b>	front/rear 40.0" / 38.4"	40.0" / 38.4"
<b>Legroom</b>	front/rear 41.9" / 33.9"	41.9" / 33.9"
<b>Shoulder room</b>	front/rear 54.8" / 53.1"	54.8" / 53.1"
<b>Cargo capacity<sup>4</sup></b>	behind rear seat 17.2 cu ft (floor to ceiling) rear seat folded 43.6 cu ft (floor to ceiling)	17.2 cu ft (floor to ceiling) 43.6 cu ft (floor to ceiling)

## KEY STANDARD FEATURES

GLA 250	GLA 250 4MATIC	Performance and efficiency
●	●	ECO Start/Stop system
●	●	DYNAMIC SELECT with Comfort, Sport, ECO and Individual modes
—	●	Off-Road features <sup>3</sup> including pushbutton off-road driving mode, and Downhill Speed Regulation (DSR) for maintaining a preset "crawl speed"
●	●	Electric parking brake with automatic release in Drive or Reverse
—	●	4MATIC variable-torque all-wheel drive
		Safety and security
●	●	Active Brake Assist <sup>5</sup>
●	●	ATTENTION ASSIST <sup>19</sup>
●	●	Electronic Stability Program (ESP)
●	●	Adaptive braking technology: Predictive Brake Priming, Automatic Brake Drying, Hill-Start Assist, and brake HOLD feature
●	●	Emergency-sensing Brake Assist (BAS <sup>®</sup> )
●	●	Advanced Tire Pressure Monitoring System
●	●	Rearview camera <sup>4</sup>
●	●	Mercedes-Benz Emergency Call
●	●	8 air bags
●	●	Daytime Running Lamps
●	●	Automatic light-sensing headlamps
●	●	Front foglamps with chrome rings <i>Deleted with AMG Line Exterior</i>
●	●	SmartKey remote locking, pushbutton KEYLESS-START
●	●	Power liftgate
●	●	Antitheft alarm system with remote panic feature

GLA 250	GLA 250 4MATIC	Styling
●	●	Chrome roof rails, black fender flares and side sill trim
●	●	Matte silver twin-crossbar grille with chrome-outlined slots
●	●	Matte silver inserts in front apron and rear valance
		Comfort and convenience
●	●	Power front seats with 3-position memory and power lumbar support
●	●	Adjustable cushion length for front seats
●	●	60/40-split folding rear seats <sup>4</sup>
●	●	Folding rear center armrest with pass-through <sup>4</sup>
●	●	Tilt/telescoping steering column
●	●	Multifunction steering wheel with leather trim
●	●	Dual-zone digital automatic climate control with combination filter
●	●	Front and rear cupholders
●	●	Amber ambient cabin lighting
●	●	Rain-sensing windshield wipers
●	●	Rear-window wiper/washer with auto-on in Reverse gear
●	●	Heated power side mirrors
		Entertainment and navigation
●	●	8" high-resolution central screen
●	●	Central controller
●	●	High-resolution color multifunction display in instrument cluster
●	●	Bluetooth <sup>®</sup> audio streaming
●	●	Hands-free Bluetooth interface
●	●	In-dash CD player with MP3 capability
●	●	Dual USB audio ports, SD card reader
●	●	HD Radio <sup>®</sup> receiver
●	●	Prewiring for accessory Garmin <sup>®</sup> MAP PILOT <sup>®</sup> navigation system
●	●	3 years of Mercedes me connect services <sup>2</sup>

GLA 250	GLA 250 4MATIC	Option Packages
○	○	<b>Premium Package</b> <ul style="list-style-type: none"> <li>Blind Spot Assist</li> <li>KEYLESS-GO with HANDS-FREE ACCESS for liftgate</li> <li>Heated front seats</li> <li>SiriusXM<sup>®</sup> 6-month All Access trial<sup>12</sup></li> </ul>
○	○	<b>Convenience Package</b> <ul style="list-style-type: none"> <li>Auto-dimming driver-side and inside rearview mirrors</li> <li>Compass<sup>17</sup></li> <li>Garage door opener</li> </ul>
○	○	<b>Multimedia Package</b> <i>Requires Premium Pkg</i> <ul style="list-style-type: none"> <li>COMAND<sup>®</sup> navigation<sup>11</sup></li> <li>3 years of navigation map updates</li> <li>5 years of SiriusXM Traffic and Weather service<sup>12</sup></li> <li>Voice control with learning feature</li> <li>Apple CarPlay<sup>™</sup> and Android Auto<sup>13</sup></li> </ul>
○	○	<b>Smartphone Integration Package</b> <i>Also in Multimedia Pkg</i> <ul style="list-style-type: none"> <li>Apple CarPlay and Android Auto</li> </ul>
○	○	<b>Parking Assistance Package</b> <ul style="list-style-type: none"> <li>Surround View System<sup>4</sup></li> <li>Active Parking Assist<sup>7</sup></li> <li>Power-folding side mirrors</li> <li>Auto-dimming driver-side and inside rearview mirrors<sup>14</sup></li> </ul>
○	○	<b>Driver Assistance Package</b> <i>Requires Premium Pkg</i> <ul style="list-style-type: none"> <li>Active Distance Assist DISTRONIC<sup>11</sup></li> <li>Lane Keeping Assist<sup>5</sup></li> </ul>
○	○	<b>AMG Line Exterior</b> <ul style="list-style-type: none"> <li>AMG body styling</li> <li>19" AMG multispoke wheels,<sup>1</sup> silver</li> <li>Perforated front brakes with painted calipers</li> <li>Black headliner</li> </ul>
○	○	<b>Night Package</b> <i>Requires AMG Line Exterior</i> <ul style="list-style-type: none"> <li>Gloss Black exterior accents</li> <li>19" AMG multispoke wheels,<sup>1</sup> black</li> </ul>

GLA 250	GLA 250 4MATIC	Individual options
○	○	Blind Spot Assist <i>Also in Premium Pkg</i>
○	○	Panorama roof
○	○	KEYLESS-GO <i>Also in Premium Pkg</i>
○	○	LED headlamps, taillamps, brake lamps and turn signals
○	○	Heated front seats <i>Also in Premium Pkg</i>
○	○	Multicolor ambient cabin lighting
○	○	harman/kardon LOGIC7 <sup>®</sup> sound system
▲	▲	18" twin 5-spoke wheels <sup>1</sup> <i>NA with AMG Line Exterior</i>
○	○	19" twin 5-spoke wheels, <sup>1</sup> matte black <i>NA with AMG Line Exterior</i>
●	●	MB-Tex upholstery
○	○	Leather upholstery, sport seats with integrated head restraints, and topstitched MB-Tex upper dash trim
●	●	Sail Pattern trim
○	○	Aluminum trim
○	○	Matte Black Ash wood trim
○	○	Satin Light Brown Poplar wood trim
○	○	Metallic or Magno (matte) paintwork

**UPHOLSTERY**



MB-Tex

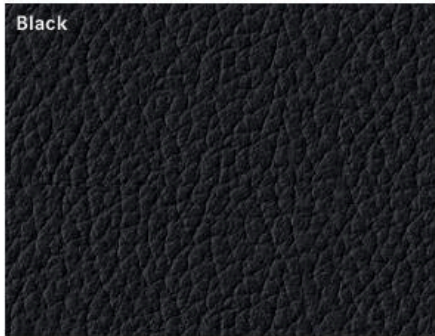
● All models



Leather

○ All models  
Includes sport seats with integrated head restraints and topstitched MB-Tex dash trim

**UPHOLSTERY COLORS**



Black

MB-Tex or leather



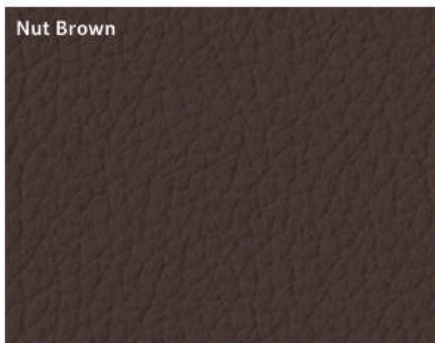
Sahara Beige

MB-Tex



Crystal Grey

MB-Tex



Nut Brown

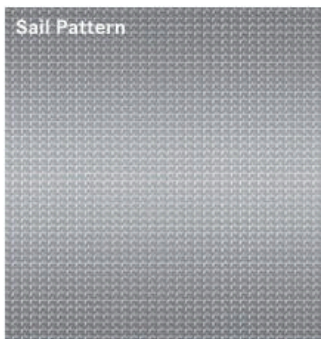
Leather



Sahara Beige/Black

Leather

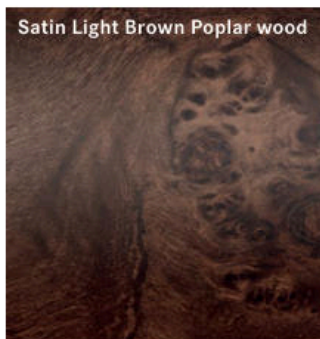
**TRIM**



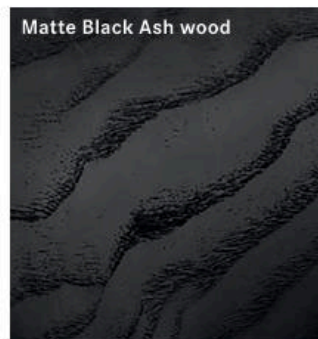
Sail Pattern



Aluminum



Satin Light Brown Poplar wood



Matte Black Ash wood

**PAINTWORK**



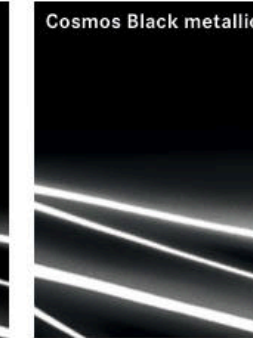
Jupiter Red



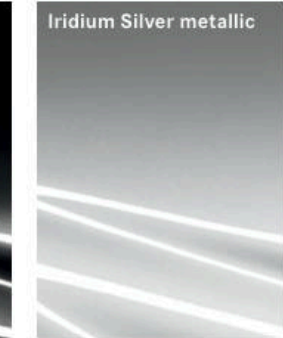
Polar White



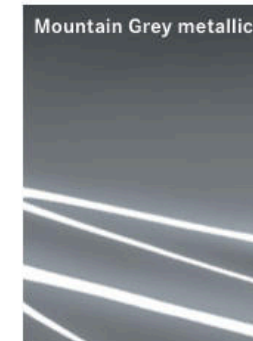
Night Black



Cosmos Black metallic



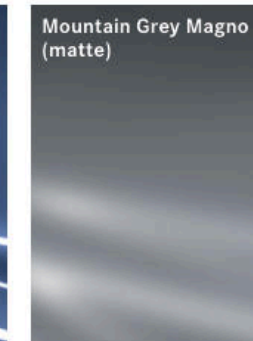
Iridium Silver metallic



Mountain Grey metallic



Denim Blue metallic



Mountain Grey Magno (matte)

**WHEELS**



18" 5-spoke  
● All models



18" twin 5-spoke  
▲ All models



19" twin 5-spoke  
black  
○ All models



19" AMG multispoke  
silver  
○ All models  
AMG Line Exterior



19" AMG multispoke  
black  
○ All models  
Night Package

● Standard ○ Optional ▲ No-charge option

# THE DIFFERENCE IS IN EVERY EXPERIENCE

*The moment you take delivery of your new Mercedes-Benz, it starts to deliver for you. The joys of driving are engineered to excite and endure. Its progressive technology is designed to keep you connected now, and at the forefront of a changing world. And the people who stand behind your Mercedes-Benz are devoted to earning their Star, and your trust.*



## Daily commute or roadtrip, thoughtful technology helps make any journey a joy.

*Mercedes me connect* puts a network of features in your car, on your smartphone, and in the digital world around you.<sup>2</sup> And all of them collaborate to help keep you on track, on time, and feeling you're on top of your real world.

- You can remote-start your car, locate where it's parked, configure vehicle settings from your phone, and more.
- You can look up destinations on your phone and send them to the COMAND® Navigation system in your car.
- You can offer WiFi to your passengers, and enjoy audio from all over the planet with TuneIn Radio (features require Multimedia Package).

Your car's navigation map database can be updated in your driveway, over the air, up to twice a year for three years. There's no need to bring it to the dealership.

## Wherever you drive, there's a team of supportive people looking out for you.

Mercedes-Benz was the first automaker to introduce its own **Roadside Assistance Program** in the US. For more than 35 years, customers have called on—and counted on—factory-trained experts in times of need.<sup>19</sup>

- A button in your car can connect you. If an air bag or seat-belt tensioner is activated, your car can place the call on your behalf, and even transmit your location.
- They can send help—usually a trained dealer service technician—to your location, even for a jump-start.
- If you see a warning light, so can the experts, and they can often help diagnose trouble over the phone.

*Mercedes me Concierge* can fulfill a range of requests like hotel and restaurant reservations for a monthly fee.

- They can look up a destination or point of interest for you, then download it right to your COMAND navigation.
- They can give turn-by-turn directions as you drive.

## Your Mercedes-Benz experience should always feel special.

Driving a Mercedes-Benz feels like joining a club, as well as a family. Wherever you go, you're part of a history that started with the first car, and always keeps racing ahead.

- For decades, groundbreaking innovations have protected, entertained and indulged Mercedes-Benz drivers first. While many have gone on to become the standard for all cars, you get to drive the future, today.
- From the AMG Lounge to #MBPhotoPass on Instagram, Mercedes-Benz owners have many ways to connect and interact.

Your car and your dealer are in on it, too.

- *Mercedes me* lets your car communicate its service needs to your preferred dealer.
- Your dealer can reach out to you to book an appointment or offer drive-in service.

## ENDNOTES

- \* Item is optional or not available on some models. See Packages and Options listing in this brochure or visit MBUSA.com for more information.
- 1 Lower-aspect-ratio tires and accompanying wheels provide substantially increased treadwear, increased tire noise and reduced ride comfort. Serious wheel and tire damage may occur if the vehicle is operated on rough or damaged road surfaces or upon encountering road debris or obstacles. These tires are not designed for use on snow and ice. Winter tires mounted on appropriately sized and approved wheels are recommended for driving in those conditions.
  - 2 All *Mercedes me* services operate only where cellular and GPS signals are available, which are provided by third parties and not within the control of Mercedes-Benz USA, LLC. *Mercedes me connect assist* services, and 3 years of *Mercedes me connect* services are included at no additional charge with new-vehicle sales and leases at an authorized Mercedes-Benz dealer. Models with COMAND® Navigation also include 3 years of over-the-air map updates, 1 year of Concierge Service, and a 1-month trial (up to 1GB) of in-vehicle WiFi and streaming audio. WiFi and streaming features such as TuneIn Radio require Multimedia Package. Subscriber Agreement is required for service to be active. Some services are only available on select vehicles. Your PIN is required to use certain services. Connection may be limited by cellular signal and other factors. Features may be introduced and updated at varying dates, and may also require a vehicle software update. Some services may be limited or restricted in some areas. Driver is responsible for complying with traffic and other laws. The *Mercedes me connect* Mobile App is compatible with Apple iPhone® models and Android-based phones, and may require a software update. See your dealer or MBUSA.com/mercedesme for details.
  - 3 Off-road driving should only be attempted by drivers with the necessary skill, experience and understanding of the vehicle's limits. Read Operator's Manual before driving off-road.
  - 4 Unsecured cargo can become hazardous in a collision. Always secure cargo using the floor-mounted tie-downs.
  - 5 Active Brake Assist may not be sufficient to avoid an accident. It does not react to certain stationary or suddenly moving objects or pedestrians, may not react in certain situations where objects cannot be clearly identified, nor does it recognize or predict the curvature and/or lane layout of the road or every movement of vehicles and pedestrians ahead. It is the driver's responsibility at all times to be attentive to traffic and road conditions, and to provide the steering, braking and other driving inputs necessary to retain control of the vehicle. Drivers are cautioned not to wait for the system's alerts before braking, as that may not afford sufficient time and distance to brake safely. See Operator's Manual for system operating speeds and additional information and warnings.
  - 6 Rearview camera and Surround View System do not audibly notify driver of nearby objects and are not a substitute for actively checking around the vehicle for any obstacles or people. Images displayed may be limited by camera field of view, weather, lighting conditions and the presence of dirt, ice or snow on the cameras.
  - 7 Parking assistance systems are not substitutes for driver attention to the immediate surroundings, as well as any people, animals or vehicles in or approaching the vehicle's maneuvering range. System cannot determine if a space is legally available or of a suitable surface for parking. See Operator's Manual for additional information, tips and warnings.
  - 8 Driving while drowsy or distracted is dangerous and must be avoided. ATTENTION ASSIST™ and Lane Keeping Assist are warning systems only. They may not be sufficient to alert a fatigued or distracted driver of lane drift and cannot be relied on to avoid an accident or serious injury. See Operator's Manual for system's operating speeds and additional information and warnings.
  - 9 Active Distance Assist DISTRONIC® is not a substitute for active driving involvement. It does not adapt cruising speed in response to stationary objects, nor does it predict the curvature and lane layout of the road ahead or the movement of vehicles ahead. It is the driver's responsibility at all times to be attentive to traffic and road conditions, and to provide the steering, braking and other driving inputs necessary to retain control of the vehicle. Drivers are cautioned not to wait for the system's alerts before braking, as that may not afford sufficient time and distance to brake safely. Braking effectiveness also depends on proper brake maintenance, and tire and road conditions. See Operator's Manual for system operating speeds and additional information and warnings.
  - 10 Blind Spot Assist is a warning system only, and may not be sufficient to avoid all accidents involving vehicles in your blind spot and does not estimate the speed of approaching vehicles. It must not be used as a substitute for driver awareness and checking of surrounding traffic conditions. See Operator's Manual for system's operating speeds and additional information and warnings.
  - 11 While the navigation system provides directional assistance, the driver must remain focused on safe driving behavior, including paying attention to traffic and street signs. The driver should utilize the system's audio cues while driving and should only consult the map or visual displays once the vehicle has been stopped in a safe place. Maps do not cover all areas or all routes within an area.
  - 12 The purchase of a new, SiriusXM®-equipped vehicle includes a 6-month introductory subscription to the SiriusXM All Access package, as well as a 5-year introductory subscription to SiriusXM Traffic and SiriusXM Weather when equipped with the Multimedia Package. SiriusXM Traffic and Weather services are available for select markets. SiriusXM, SiriusXM Traffic and SiriusXM Weather subscriptions are sold separately or as a package after trial period. If you decide to continue your subscription after your trial, the plan you choose will automatically renew and you will be charged according to your chosen payment method at then-current rates. Fees and taxes apply. To cancel you must call SiriusXM at 1-866-635-2349. See SiriusXM Customer Agreement for complete terms at siriusxm.com. All fees and programming subject to change.
  - 13 Apple CarPlay™ is a product of Apple Inc. Android Auto is a product of Google Inc. Device and app providers' terms and privacy statements apply. Requires connected compatible device and data plan. Apps, content and features are selected solely by their providers. Connection to apps and streaming services may be limited by the device's network connection. Data usage is routed through device and subject to fees, charges and restrictions in user's wireless plan. Vehicle's factory audio/information interface, including COMAND® navigation, may not be used simultaneously with Apple CarPlay or Android Auto. When Apple CarPlay or Android Auto is in use, the steering-wheel voice control button accesses Siri® or Google voice recognition software for voice commands.
  - 14 2020 EPA estimated fuel economy. Compare the estimated mpg to the estimated mpg of other vehicles. You may get different mileage depending on how fast you drive, weather conditions and trip length.
  - 15 No system, regardless of how advanced, can overcome the laws of physics or correct careless driving. Please always wear your seat belt. Performance is limited by available traction, which snow, ice and other conditions can affect. Always drive carefully, consistent with conditions. Best performance in snow is obtained with winter tires.
  - 16 Stated rates of acceleration are estimated based upon manufacturer's track results and may vary depending on model, environmental and road surface conditions, driving style, elevation and vehicle load.
  - 17 When equipped with Multimedia Package, the compass is replaced by the navigation system.
  - 18 Deleted from package and package price adjusted if ordered in combination with Convenience Package.
  - 19 Roadside Assistance repairs may involve charges for parts, service and towing. Vehicle must be accessible from main roads. Depending on the circumstance, these services may be provided by an outside provider, courtesy of Mercedes-Benz Roadside Assistance. Restricted roadways, acts of nature and vehicle accessibility may limit our ability to provide services to you. For full details, eligibility requirements, and limitations/exclusions of Sign and Drive services, as well as the Roadside Assistance Program, please see your dealer.

## Committed to Community

Mercedes-Benz USA is committed to educating and empowering the next generation of diverse leaders. To help equip them with the tools for success, MBUSA partners with two national organizations that invest in the futures of young people in communities across the country. As a Mercedes-Benz driver, you become a part of this effort to give hundreds of thousands of youth a better life today, and all of us a brighter tomorrow. [Learn more about how Mercedes-Benz USA gives back at MBUSA.com/community](http://www.mbusa.com/community)



A nationwide network of youth sports programs, Laureus Sport for Good USA is focused on improving the health, education, employment and social cohesion of youth in underserved communities. Since 2012, Laureus USA has helped nearly half a million young people in 150 cities. [To learn more, visit laureususa.com](http://www.laureususa.com)



Johnny Mac Soldiers Fund helps honor military service and sacrifice by providing scholarships to veterans and military family members—particularly the children of our nation's fallen and disabled. Since 2014, Johnny Mac has awarded \$12 million in scholarships to more than 1,000 students. [To learn more, visit johnnymac.org](http://www.johnnymac.org)